



INTRODUCING STERLING



Chris Male
Head of Cleaning Services

"In my previous career within Recruitment I worked very closely with Sterling over several years supplying staff at all levels for all divisions and got to know the business extremely well.

They had established a fantastic culture throughout, and it was very clear to me, that there was a real desire from top to bottom to grow and develop the company even further. It was with this knowledge, that upon being presented with an opportunity to take on cleaning works as a subcontractor for another long-standing client of mine, that I approached Paul (Sterling Services MD) to see if he would embark on the Cleaning Services adventure, we now find ourselves excelling in.

They had just entered a period of rapid growth - expanding all divisions within the business, increasing their apprenticeship programme, and really pushing their foot to the floor in growing the company with ambitious, young people, thriving in roles where they still to this day, continue to learn new skills and gain on the job qualifications.

I'm incredibly proud to have joined such an exceptional business, and I am really looking forward to our exciting

future and improving on the excellent start we have made with our new Cleaning Division.

Our success in this new venture lies at the feet of our fantastic team, the majority of whom have worked for us across the whole business now for many years; their reliability, dedication and extremely high standards of service has been integral and is being recognised by our customers.

With existing clients from other areas of the business, as well as the new relationships formed specifically within our cleaning division over this last year, we have real plans to grow the division further in 2023.

For anyone who requires a committed partner to deliver consistently high quality and reliable specialist cleans, on any project, in any location throughout the UK, I can confidently, and very proudly tell you, to look no further than Sterling Services."

Chris Male.

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ABOUT US



Our people

For us it's all about our people. We have a talented team - from father and son teams, former apprentices that are now in senior management within our business to highly experienced industry executives. We're proud of the people at Sterling, and our commitment to recruiting apprentices that will learn and develop within Sterling to be a vital part of the growing of our business, is central to how we operate. Our future depends on this.

Our Culture

Our culture is embedded throughout our business, from those in leadership roles all the way through to our apprentices. These behaviours that underpin our culture are absolutely crucial to our success. It's only when our employees are supported, and feel happy, safe and valued, can they provide the best level of service to our customers.

Our Relationships

We have very long standing relationships with our clients and a supply chain that we value and look after. We empower our people to be the best they can be and to focus on building relationships, making connections and using their judgement to deliver exceptional service. We passionately believe in a true partnering approach, not only with our clients, but our supply chain too. Social value and our impact on the communities where we live and work, is at the heart of everything we do also.



WHY USE STERLING?

We're a responsible business. We work across the entire UK recruiting locally to our projects from our base in Liverpool City Region, and we know how important it is to take actions that benefit people and our planet. We are proactive, year on year, in diminishing our carbon footprint not only through offset but a genuine desire to be a net zero carbon construction company by 2030.

We're innovative. We're always looking for ways to do things better. Whether this is investing in new technology or new qualifications for our team. We like to keep ahead of the competition so we can deliver jobs efficiently and effectively.

- All our Operatives are CSCS registered, and DBS checked
- We have specialist IPAF/PASMA license holders
- We are CHAS accredited
- We have a dedicated key account manager for all contracts
- Offer an entirely bespoke service suited to your requirements
- We use sustainable and environmentally friendly products
- We work with local suppliers who can supply multiple products/resources, avoiding excessive transport costs
- Vast coverage nationwide with local teams
- High client satisfaction rate
- £10m Public Liability and £10m Employer Liability Insurances
- We're flexible and don't lock clients into long contracts
- We provide COSHH safety data sheets for all products



BUILDERS CLEAN

We understand the importance of post-construction builders cleans and will do everything in our power to have your site ready and sparkling for PC/Handover deadlines

We are fully aware that a building and development site should look its absolute best when presented to your client. The dust and debris left behind by building work is unsightly as well as unhealthy and the cleaning of such requires specialist equipment, care and attention.

Our team of highly trained employees specialise in cleaning for the Construction Industry adhering to all quality standards and occupational health and safety. They each have their CSCS qualifications and are trained in the use of machinery and equipment that can be required for high level cleaning and floor finishing.

Our flexibility and agile approach mean we're able to work around trades whenever needed to meet tough deadlines and still provide quality results.



SPARKLE CLEAN

First impressions matter...

We know that first impressions matter, a clean, well maintained work environment guarantees optimum productivity from your staff and gives the right impression to your visitors. It impacts in so many ways, furthermore a clean, well-maintained environment for your customers shows that you care about your business.

Our service provides an in-depth final hand over clean following the completion of a new build or refurbishment project. We provide a concentrated clean to all areas throughout a building, this includes walls, flooring, appliances, fixtures and fittings. Let our expert Sparkle Cleaning team help you show off your building to its maximum potential.



MAINTENANCE/CONTRACT CLEANING

Prevention is better than cure.

The upkeep of your facility is of utmost importance. Our ambition is to protect you from incurring substantial expenses from neglect, wear and tear - or possible refurbishment.

Our preventive maintenance programmes offer you a long-term plan, prolonging your facility's durability. We can be as flexible or as regimented as you wish, our services (one-off, periodic and regular) are tailored to your requirements and include carpet cleaning, window, fascia

and gutter cleaning, high level cleaning, footpath cleaning, gutter cleaning and kitchen & extraction cleans. As well as janitorial and washroom services.

We understand the need to proactively manage service delivery at all times, ensuring exceptional standards. As part of our quality assurance, we also offer to visit your premises on a regular basis (to be discussed upon contract commencement) to undergo a full quality audit, this is to verify that cleanliness and hygiene standards are being maintained to the highest possible levels.

HIGH LEVEL CLEANING

Implementing high level cleaning in your facilities cleaning schedule will prevent the build-up of dust, dirt and debris.

Working at height requires that commercial cleaners follow strict procedures to ensure the safety of staff, customers and the general public. The dangers of working at heights are obvious but must not be under-estimated. All our staff are highly trained in the use of all MEWP lifting equipment, as well as the erection of mobile scaffolding towers and in the operation of various other Industrial Cleaning machinery.

Our vast experience of cleaning in such conditions enables us to put together a carefully constructed cleaning programme, adhering to all necessary health and safety procedures, to meet your requirements.



INDUSTRIAL CLEANING



In short, industrial cleaning involves the use of specialist equipment and machinery to achieve a deep, thorough clean

Maintaining a clean work area is extremely important but keeping on top of this can be a challenge - especially when it comes to industrial type environments.

We specialise in Industrial floor cleaning using state-of-the-art cleaning equipment and machinery to remove grease, tyre marks, and general spillages from concrete floors.

Operating in any Industrial type building, it is essential to keep your facilities in good working order and remove all dirt and grime that accumulates over time, as this poses hazards on all work surfaces. Regular cleaning will create a safer working environment and ultimately, reduce the risk of incidents and injuries.

We can ensure that your work areas are kept clean and hygienic in full compliance with Health & Safety executive guidelines.



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EXTERNAL CLEAN

First impressions matter...

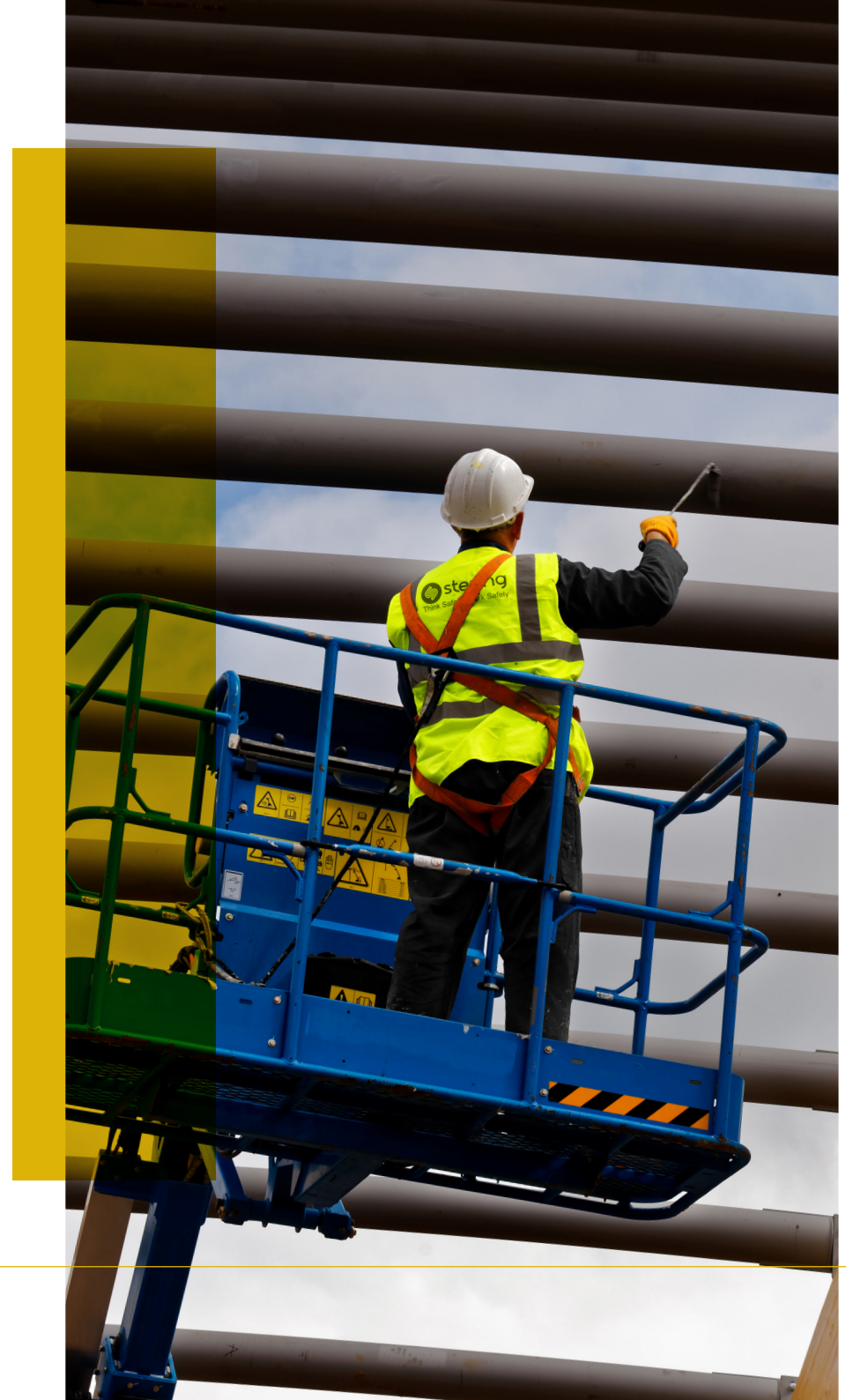
Make sure all visitors and clients to your building get the right first impression - a clean and professional image.

We recognise the importance of maintaining a clean exterior... and believe its just as important to keep the outside of a building as clean as it is on the inside. Our full range of external cleaning services provides the full wrapped solution to keeping your building looking pristine from top to bottom.

We remove all stains including general dirt, moss, mildew, wildlife stains and any other debris that has managed to implant itself on the fabric of your property. Stains like these, if left untreated, can badly affect your building and ultimately damage the surface.

A poorly maintained and unsightly exterior to your building may also leave a negative impression on staff, visitors and customers alike. We can put in place a carefully structured and cost-effective maintenance plan to preserve the exterior surfaces to your place of work. This will in turn extend the life of your building and can only have a positive effect on its current and future value.

From one-off deep cleans to regular maintenance cleaning. We can cover all your exterior cleaning requirements.



PIGEON GUANO REMOVAL

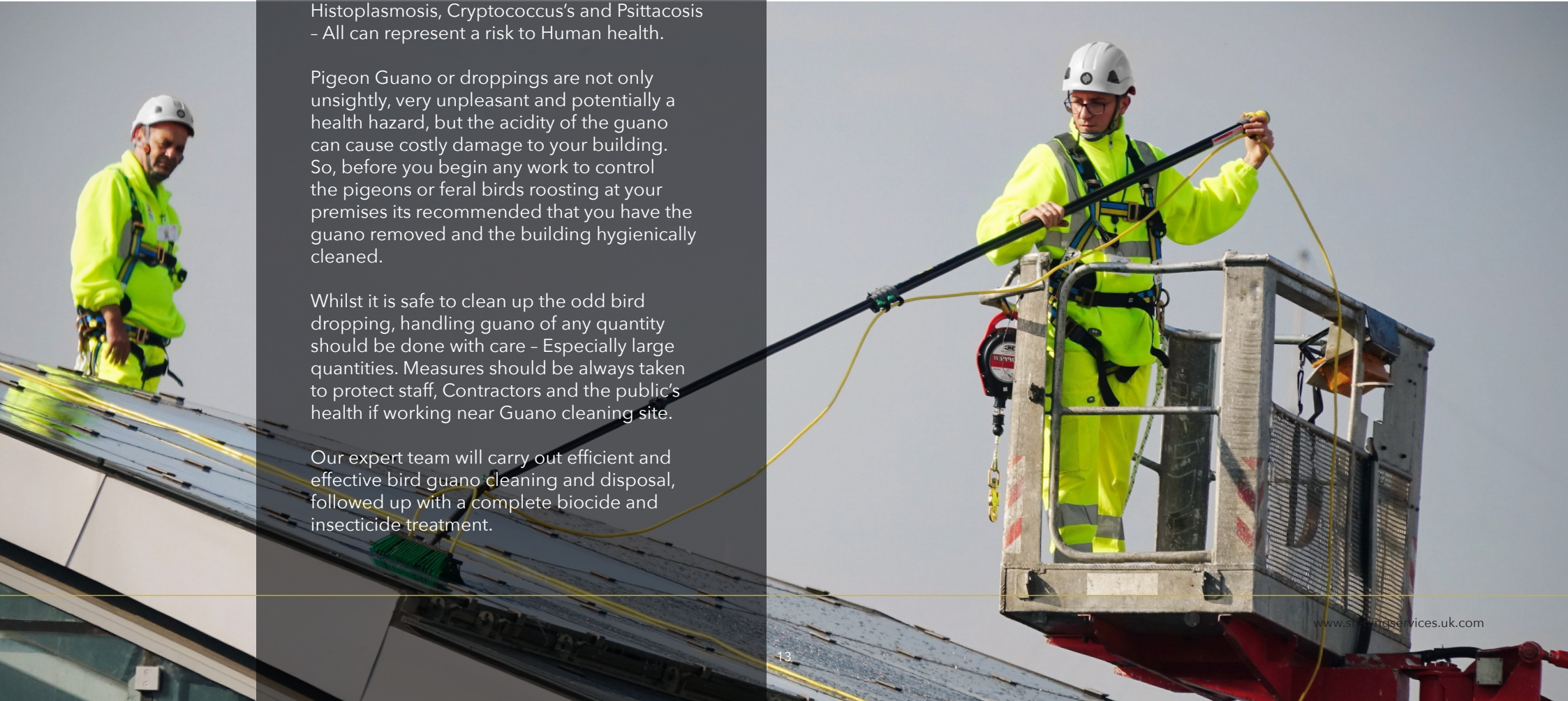
EFFICIENT AND EFFECTIVE BIRD GUANO CLEANING AND DISPOSAL

There are several diseases known to be associated with bird Guano (Bird Droppings): Histoplasmosis, Cryptococcus's and Psittacosis - All can represent a risk to Human health.

Pigeon Guano or droppings are not only unsightly, very unpleasant and potentially a health hazard, but the acidity of the guano can cause costly damage to your building. So, before you begin any work to control the pigeons or feral birds roosting at your premises its recommended that you have the guano removed and the building hygienically cleaned.

Whilst it is safe to clean up the odd bird dropping, handling guano of any quantity should be done with care - Especially large quantities. Measures should be always taken to protect staff, Contractors and the public's health if working near Guano cleaning site.

Our expert team will carry out efficient and effective bird guano cleaning and disposal, followed up with a complete biocide and insecticide treatment.



COVID-19 CLEAN

Recovery from the pandemic

Since the pandemic hit, another service we began to provide our clients with is a full Covid Clean. We quickly gained the knowledge, expertise and appropriate certification to carry out coronavirus infection control on all premises.

Our cleaning engineers will fully sanitise all of your facility using a state of the art chemical fogging machine. This will disinfect all surface areas with anti- viral disinfectant ensuring they are fully sanitised and left completely virus free.

We will clean your premises to the appropriate standards, giving your business a clean bill of health to allow you to keep on trading.

With this service we can offer a one off clean or we can offer reduced fees for an ongoing clean of the properties on a weekly/Monthly basis.





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FOR ALL YOUR CLEANING NEEDS

Contact us:

0345 017 8000

Chris Male - 07538 867 095 or chris.male@sterlingservices.uk.com

info@sterlingservices.uk.com

Sterling House, Caddick Road, Knowsley Business Park, Merseyside, L34 9HP

Alexandra Park, 2nd Floor Lakeside, Prescott Road, St Helens, WA10 3TP

www.sterlingservices.uk.com